

TELECAST RETURN POLICY

- 0 – 30 Days - Unopened, unused and in original cartons, 10% restocking fee.
- 30 - 60 Days - Unopened, unused and in original cartons, 25% restocking fee.
- 60 Days and Over - Non-Returnable

PLEASE NOTE: Returns are for direct factory sales only. For returns of sales through Dealers, please contact the Dealer. Custom and Special Orders are Non-Returnable.

RETURN REQUIREMENTS: All merchandise must be in the original packaging including all manuals, accessories, etc. with the return authorization number (RMA#) clearly printed on the outside of the package, or it will not be accepted. Return requests must be made within 30 days of our invoice date.

Return for Credit Procedure

1. All returns for credit require an RMA# and original purchase order number. RMA numbers are valid for 30 days, and product must be received at the Telecast factory within this 30 day period. After 30 days the RMA# becomes void, and any equipment received after that original 30 days will be returned to the customer at their expense.
2. Product returns without an authorized RMA# listed on the outside of the carton will not be accepted, and returned to the customer at their expense.
3. Once the RMA 30 day return period expires, customer must request a new RMA#, and will incur a 25% restocking fee.
4. All returns will be credited to customer's account minus any applicable shipping charges and restocking fee.